

Citizen Charter

**Department of Social Welfare & Tribal Affairs,
U.T of Lakshadweep**



Introduction

The Social Welfare & Tribal Affairs Department Functions under the over all control of the Director Social Welfare & Tribal Affairs. He is assisting by Social Welfare Officer and Assistant Social Welfare Officer. The Schemes and Programmes of the departments being implemented through District Panchayath, Village (Dweep) Panchayath and State Heath Society etc. The Department of Social Welfare was established in the year 1978 with a noble vision to bring positive and progressive growth the field of Socio Economic and cultural life of the people of Lakshadweep at par with the neighboring states in the matter of development- through implementation of various schemes under four sectors namely welfare of disabled person, minority welfare, tribal affairs and social defense, and social security and old age welfare. The department was trifurcated and re-designated as Social Welfare & Tribal Affairs in the year 2007.

Vision

To build positive & progressive growth in the field of Socio Economic & Cultural life of the people with challenges like “Disabled, old aged, widows, destitute and abandoned persons” to enable them to meet life’s challenges

Mission

Effective implementation of Person with Disabilities Act, 1995 and cover all most all disabled under state pension scheme and ensure social security to all citizen of Lakshadweep

Annexure

Annexure-A

Contact officers at Kavaratti.

Sl.No	Island	Address of the officers	Telephone Numbers
01	Kavaratti	Director, Social Welfare & Tribal Affairs, U.T of Lakshadweep Kavaratti	04896263073(p) 04896 262314(o) 04896 263703
02.		Commissioner for PwDs, Directorate of Social Welfare & Tribal Affairs, U.T of Lakshadweep Kavaratti	04896 262314(o) 04896 263703
03.		Assistant Social Welfare Officer	04896 263703(o)

Annexure-B

Major Functions.

- Implementation of PwD (person with disabilities) Act 1995/ National Policy or and Aid for PwDs
- Pension to Old Age, Destitute, Widows and Abandoned ladies & Persons with Disabilities
- Social Defense
- Minority and Tribal Affair

Annexure-C

Issues dealing with public

a) Sanctioning of Pension to Old aged, Widows, Disabled etc.

Application and other information forms are available with chairman Village (Dweep) Panchayaths in all islands. Annexure – Application form or pension or aged ,disabled, widows.

b) Issue of disability identity Card to the disabled persons in all Islands

Those who are having 40% above disability as per Medical certificate may apply to the concerned Medical officer in each island. Appendix 1 application form for Identity Card for disabled person.

c). Conduct of Medical Camp/seminar/workshop etc in the islands.

Medical camps are conducted by bring specialist doctors from mainland at regular intervals in various islands. Seminar/workshop are conducted under Panchayath for promoting self – employment with locally available resoles materials. Conduct persons are chairman V(D) P in each island

d). providing of assistive devices like tricycle, wheelchair, hearing aid, Spectacles etc.

e) Providing Grant- in- Aid to the Hajj Committee to Lakshadweep for the welfare of Hajj pilgrims from Lakshadweep.

f). Providing Grant- in- aid to District Panchayath for implementing Pension scheme, Special Job, NFBS and Annapurna etc.

g).Providing Grant-in-aid to State Health Society for implementing NPRPED/DDRC services.

Name of the Scheme	Requirements	Time Line
Scheme of Old Age/Disabled and Handicapped, Widows and Destitute and Abandoned Ladies	a) Issue of application form from V(D)Ps b) Required documents:- a) Application in original b) Age Proof c) His/her Annual family income certificate d) Nativity Certificate.	Immediately on request <ul style="list-style-type: none">• Submission of Application to VDP : <i>April to June every year</i>• <i>Verification after submission -10</i>

	<p>e) Copy of Ration Card. f) Two Nos Passport size Photographs. g) Bank Account Number with Aadhar No. h) Identification proof i) Disability Certificate (in case disabled) j) Legal heir certificate/Death Certificate (in the case widow)</p>	<p><i>days</i></p> <ul style="list-style-type: none"> • <i>GramSaba-20 days</i> • <i>GramPanchayath-15days</i> • <i>Sanction of pension-10days (payment w.e.f August onwards every year) through individual bank account.</i>
Issuance of Disability Identity Card	<p>Issue of Application form by Medical Officer i/c of PHCs/CHCs/Hospitals</p> <p>Requirements:-</p> <ul style="list-style-type: none"> • Disability Certificate above 40% issued by Medical Board. 	<p>On request by the individual.</p> <p>Dy. Collector/Sub Divisional Officers in all islands are empowered to issue Disability Identification Card with strength of Disability Certificate in respective islands time to time-15 days</p>
Assistance under NFBS	<ul style="list-style-type: none"> • Issue of Application form by V(D)P. • Applicant should be from BPL family. • The deceased person should be the primary Bread-winner of the family ,ie, his/her income should constitute the largest share in the family income . • At the time of death, the bread-winner should be the age group of 18 to 64. 	<p>Immediately on request</p> <p>15 days</p>

Eligibility Criteria for State Pension

Old age	A person who have above 60 years of age without any source of income or not having a monthly income more than Rs.1500/pm.
Disabled and handicapped	A person who is deaf, dumb, blind, mentally retarded or Orthopedically 40% disability without any source of income for not having monthly income more than Rs.1500/- pm
Widows & Destitute	A person who has lost her husband through death and who has not re-married and without any source of income or has only nominal income below Rs.1500/pm
Abandoned Ladies/invalid	A person who has been divorced/abandoned/invalid by her husband/relatives and has not married and is without any source of income or has only a nominal income of not more than Rs.1500/- pm

Eligibility criteria for NSAP Pension

Schemes	Revised eligibility criteria	Rate of Pension/As sistance
IGNOAPS	BPL persons of 60-70 years (excluding BPL widows and BPL persons with severe and multiple disabilities)	Rs.200/- pm
	BPL persons of 80 or above years	Rs.500/- pm
IGNWPS	BPL widows of 40-79 years or above	Rs.300/- pm
IGNDPS	BPL persons with severe and multiple disabilities of 18-79 years.	Rs.300/- pm

Details of PIO and first applet authority for availing information under RTI Act.

Sl.No.	Name of the PIO/First appellate authority	Conduct address including mail ID and Phone No.
1	Shri.N.P. Ayshommabi (PIO)	Superintendent Directorate of Social Welfare & Tribal Affairs U.T. of Lakshadweep Kavaratti – 682555 Phone No. 262314 Email : -
2	Shri.Dr.Pranjal J Hazarika (1st Appallent Authority)	Director , Social Welfare & Tribal Affairs, U.T. of Lakshadweep Kavaratti- 682555 Ph. 04896263073(p) 04896 262314(o) 04896 263703(o) Email :pranjalhazarika@gmail.com lk-dsw@nic.in

Authority to be contacted against advice /action.

1	Director, Social Welfare & Traibal Affairs, Kavaratti	04896263073(p) 04896 262314(o) 04896 263703(o)
2	Commissioner for Person with Disabilities UT of Lakshadweep, Kavaratti.	04896263073(p)
3	Secretary (Social Welfare & Tribal Affairs)	04896262384 (o)

Financial Assistance to Persons with Special Needs:-

(includes persons with blindness, low vision, Leprosy cured, hearing impairment , Locomotors disability, Seribal Palasy, Aautisom, Mental Retardation and Mental Illness etc)

- An islander and age of disabled person should not be more than 60 years.
- Disability of the applicant should not be less than 40%. The Medical Board of Government Hospital should issue the disability certificate.

Family benefit Scheme:

- Age of the diseased should be between 18-64 years, i.e death of the bread earner has occurred while he/she was in the age of 18-64 years. Applicant should belong to a BPL Family.

Our Expectations:-

- Bound to cover maximum beneficiaries to :-

Release Pension/other assistance to all eligible beneficiaries.

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Pension to Old age, Destitute, Widows and abandoned ladies and PwDs.

Eligibility Criteria for State Pension Scheme:-

1	Old age	A person who have above 60 years of age without any source of income or not having a monthly income more than Rs.1500/pm.
2	Disabled and handicapped	A person who is deaf, dumb, blind, mentally retarded or Orthopedically 40% disability without any source of income for not having monthly income more than Rs.1500/- pm
3	Widows & Destitute	A person who has lost her husband through death and who has not re-married and without any source of income or has only nominal income below Rs.1500/pm
4	Abandoned Ladies/invalid	A person who has been divorced/abandoned/invalid by her husband/relatives and has not married and is without any source of income or has only a nominal income of not more than Rs.1500/- pm

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